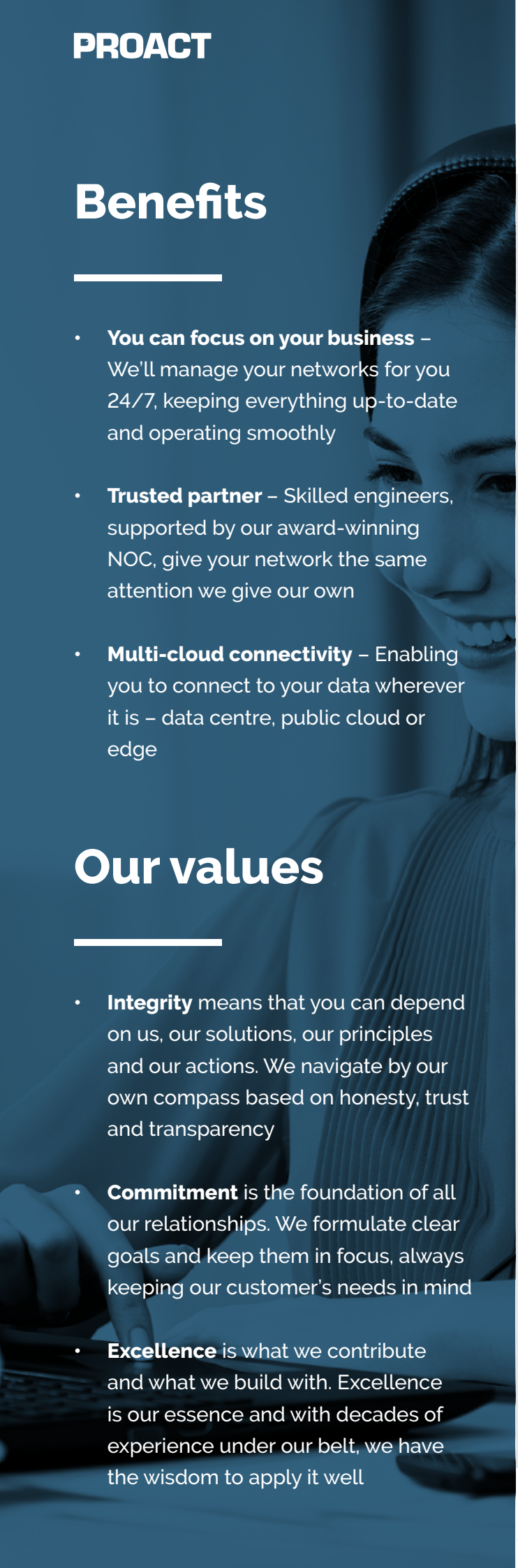
Network

Reliable, secure and high-performing networks, everywhere.



Benefits

- **You can focus on your business** – We'll manage your networks for you 24/7, keeping everything up-to-date and operating smoothly
- **Trusted partner** – Skilled engineers, supported by our award-winning NOC, give your network the same attention we give our own
- **Multi-cloud connectivity** – Enabling you to connect to your data wherever it is – data centre, public cloud or edge

Our values

- **Integrity** means that you can depend on us, our solutions, our principles and our actions. We navigate by our own compass based on honesty, trust and transparency
- **Commitment** is the foundation of all our relationships. We formulate clear goals and keep them in focus, always keeping our customer's needs in mind
- **Excellence** is what we contribute and what we build with. Excellence is our essence and with decades of experience under our belt, we have the wisdom to apply it well

Networks have never been so important

Networks are fundamental to the success of any organisation. Yet ever-increasing amounts of traffic, devices and security threats are making networks increasingly complex – and harder to manage.

As a result, many organisations are seeing drops in network performance and reliability. If your organisation is one of them, perhaps your in-house team needs support. Or perhaps you've already sought help but aren't satisfied with your partner, or you're finding it time-consuming dealing with several providers.

Why choose Proact?

We use our expertise to design and build reliable, secure networks and WiFi, then monitor, manage and support them 24/7, to give you the availability, performance and flexibility you need.

Because our network expertise is so broad, we can offer you one point of contact for a variety of network services, covering LAN, WAN, WiFi, security, work from home and Internet direct connect solutions.

This makes life much simpler for your IT team, because they only have to deal with one provider, instead of several. And networking is just one family of services we offer. We can also provide you with backup, disaster recover, security, storage services and more – everything you need to harness the value of your data. All from your one trusted partner, Proact.

How we can help you

Analysis, strategy and design
We understand that each organisation has different networking needs — That's why our network specialists will spend time with you, reviewing your requirements at a technical and business level. After this, we can design a solution or service that not only meets your business and technical requirements today, but will also give your organisation the flexibility to grow and change with your market, delivering true business value.

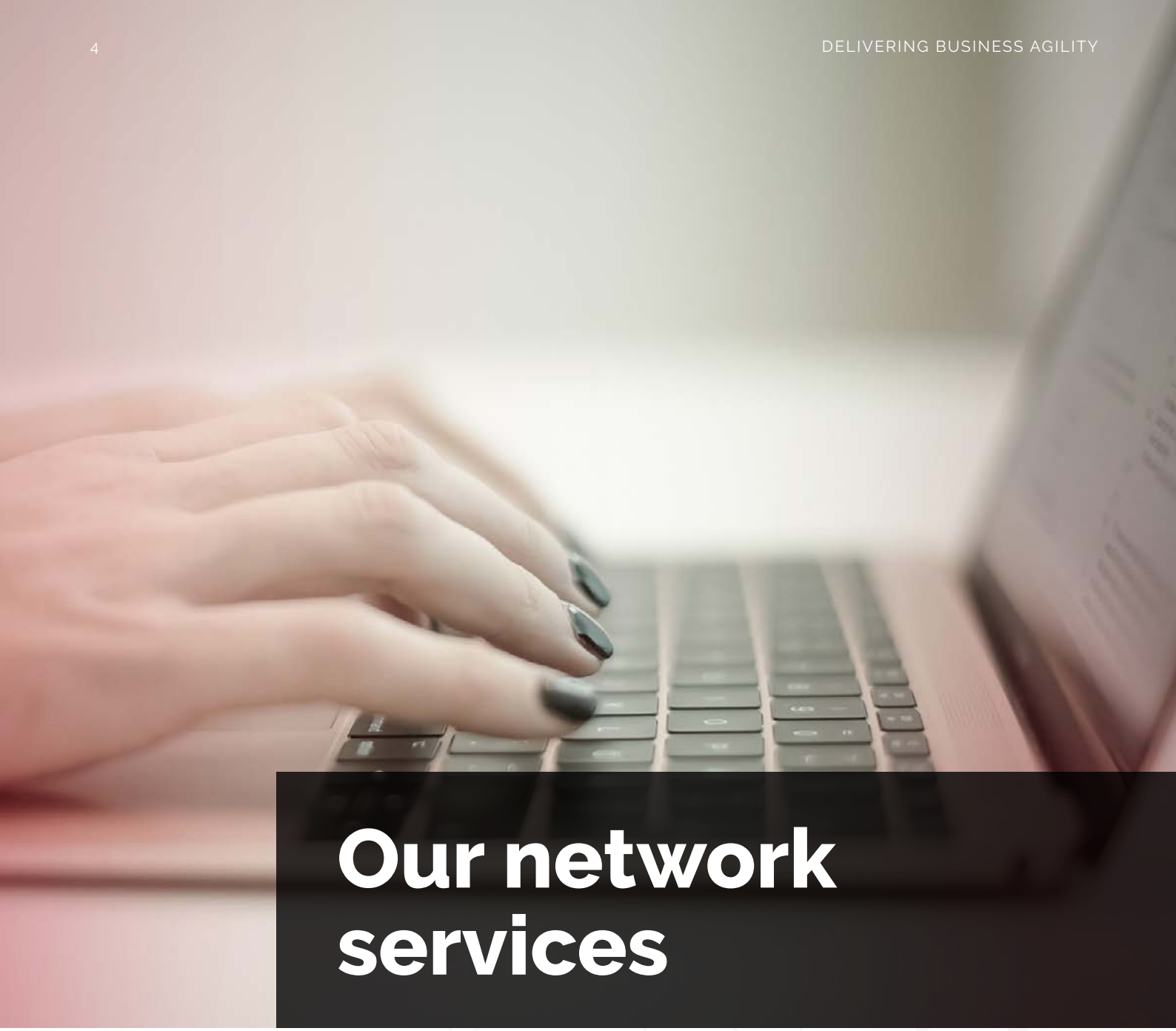
Flexible deployment options
Our wide-ranging network options mean that your organisation can store data and access services, without having to worry about where those data or services are located. Whether your data is held within your data centre, at satellite sites, in one of our data centres, in the public cloud, or in a combination of all the above, we can make sure it stays securely and reliably connected.

Implementation and service transition
We have a well-established process for implementation and managed service transition, that we've honed over many years, supporting organisations across Europe. Our tried-and tested processes, in combination with our extensive technical and business knowledge, results in a smooth implementation/transition, regardless of complexity.

Service Management
We can support, monitor and manage your mission-critical network services. We provide simple, clear and realistic service level agreements, along with fair contracts and a single point of contact. We can proactively manage your environment, taking action when thresholds are breached and recommending changes where necessary. The result? Your IT team is free to focus on important business activities.

Support
We offer first line support for several key network products from market-leading vendors. The supported products vary from country to country – so please contact your local Proact office for more information on how we can support you.

Your partner at every stage



Our network services

Work from home

The Coronavirus outbreak has seen Governments around the world instruct organisations to have those employees who can work from home do so. This may even be the start of a longer-term shift in the way organisations operate. How can we help? We can meet your need for secure, flexible communication between each other, to head office, data centre, Internet or public cloud services, with our SSL and IPSec VPN solutions. 'Moving to the cloud' isn't necessarily the answer. It could even introduce problems around latency and security. We can help you distribute your workloads across on-premises, private cloud and public cloud, giving you the most flexible solution possible, and enabling your people to work any time and any place.

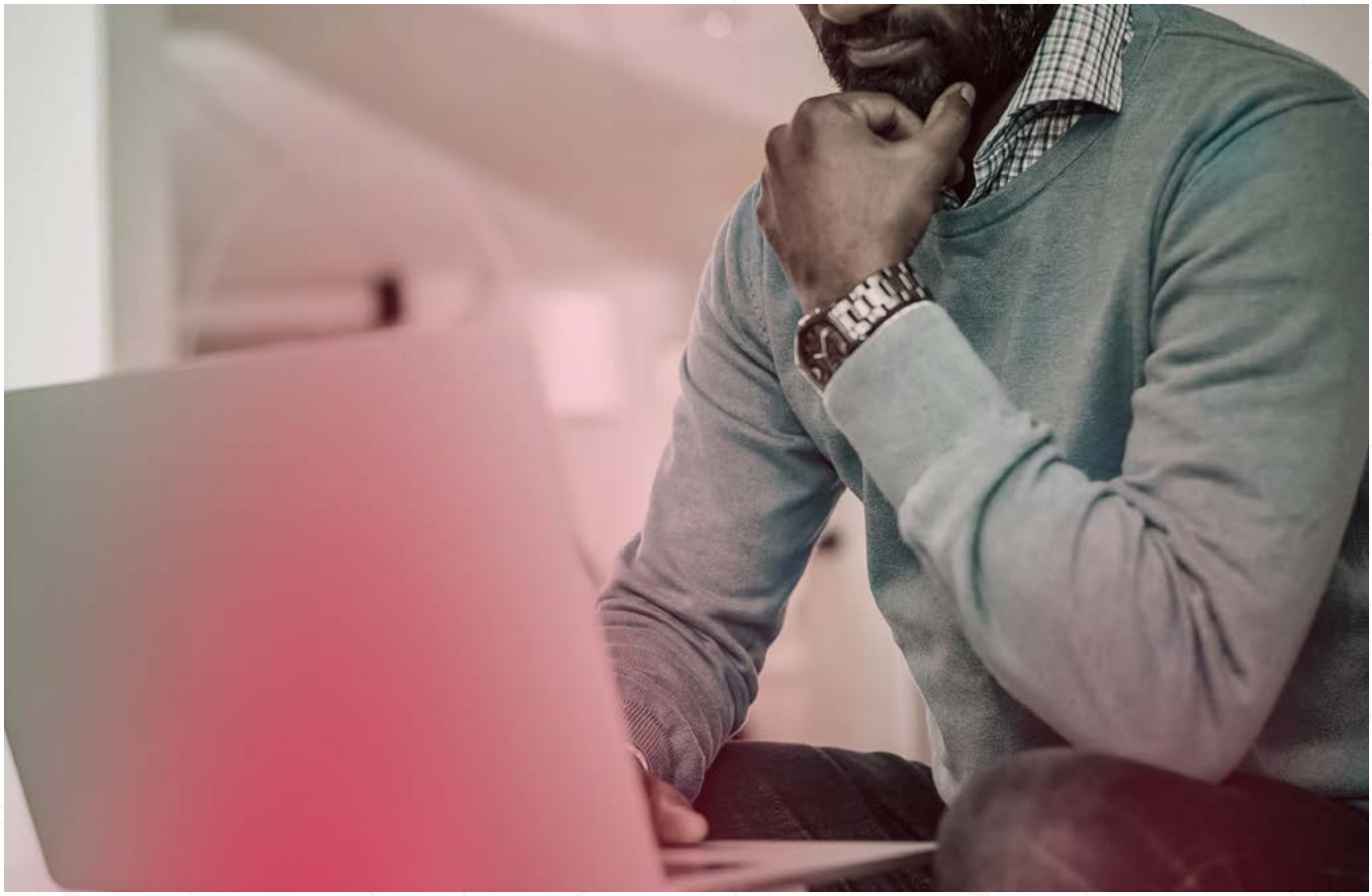
info@proact.eu
Contact us for more information about our Backup solutions

SD-WiFi and SD-LAN

Bring your network to the next level with Proact's software-defined (SD) WiFi and LAN. Both solutions can be managed over the same dashboard, providing a single pane of glass solution. And thanks to their next-generation cloud-based management, the devices no longer require manual configuration, so extending a network to more users or locations is simple and quick. By collecting data about users' experience on the network, the integrated AI engine gathers insights which are then applied to improving performance. In this way, many issues can be proactively solved before they ever need to be raised with a service desk. This equates to more reliable connectivity — facilitating a better end-user experience and improving the productivity of users within the network.

Security

You may be concerned about security and, as more Internet and cloud services are accessed directly from small offices where IT skills may be limited, this can be a real headache. We have many years' experience managing firewalls on our customers' behalf, and we have a dedicated SOC to back up our expert network teams. Why not let us take that load from your shoulders? We can support next-generation firewalls, and can run vulnerability assessments of your sites. Organisations that use our highly-secure SD-WAN services have access to a cloud portal that provides rich telemetry and performance indicators you can see in real-time – so you know who is using your network and what they're doing.



Benefit from direct connections to services in the public cloud and in our data centres

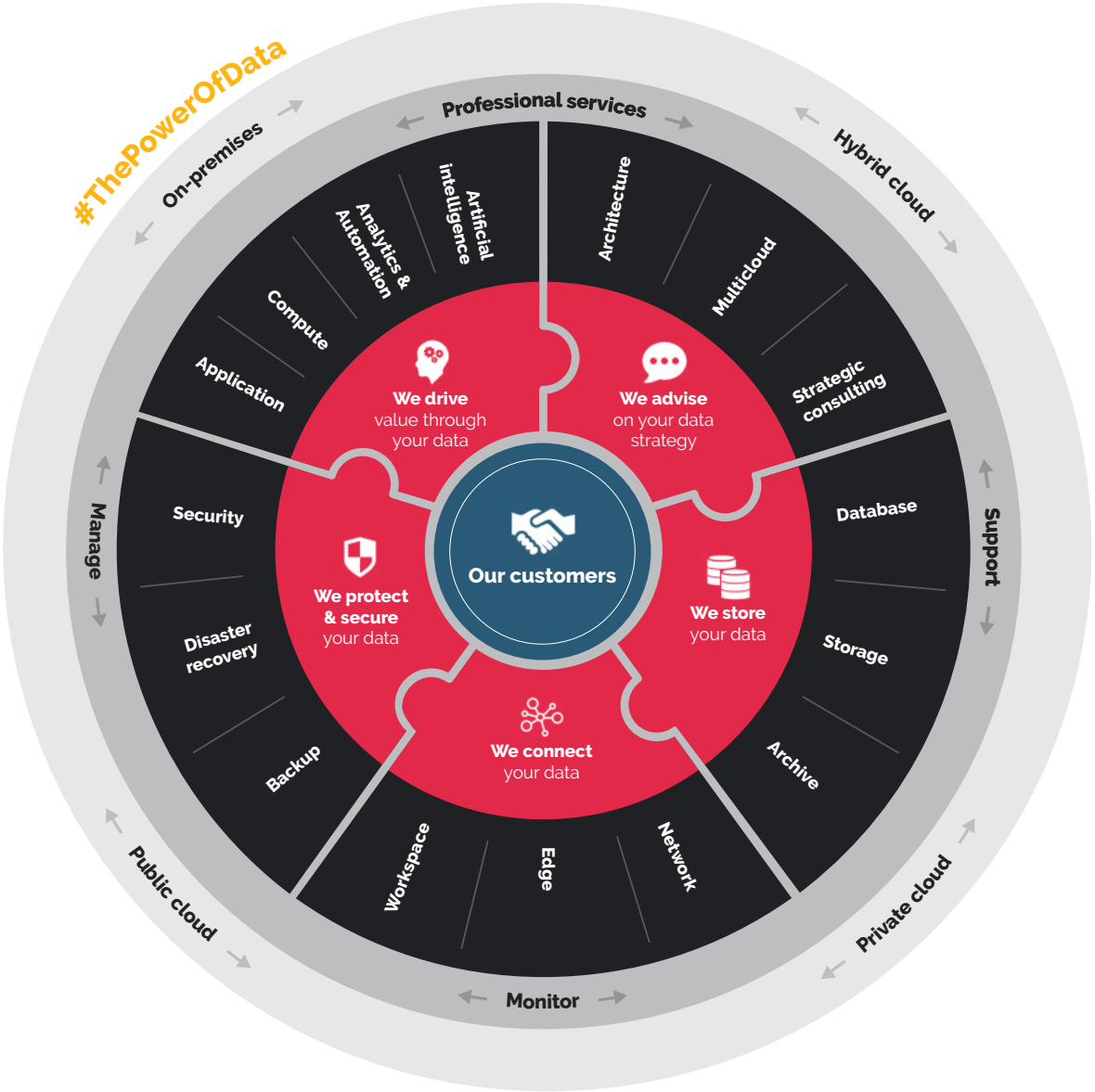
WAN and SD-WAN

Should you need to connect over long-distances, our WAN and SD-WAN services provide reliable solutions over MPLS and over internet IPsec VPN, using leased line DIA, ADSL or 4G/LTE. With us managing these connections, your IT teams are free to concentrate on your business, and you won't have to deal with multiple providers. You'll see the most benefits when we not only manage your connections between your sites, but also between your organisation and services hosted in our data centres and the public cloud (see below).

Data centres, Internet and public cloud

You'll see the most benefits when choosing proact to provide managed connections to services hosted in our data centres, such as private cloud, CoLo, backup, DR, Infrastructure as a Service and SIEM (security information and event management). You'll also benefit from reliable and redundant onwards connectivity. This includes direct connections to public clouds, to take advantage of services there, global data centre interconnects & Internet egress, everywhere.

What else can we help you with?



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