Backup

Efficient, reliable data protection, no matter where your data is stored

Benefits

- **Flexible** – A range of solutions to meet your needs, whatever they are
- **Experienced** – We've been helping organisations protect their data for over 25 years
- **Universal protection** – Regardless of platform, technology or location of data

Our values

- **Integrity** means that you can depend on us, our solutions, our principles and our actions. We navigate by our own compass based on honesty, trust and transparency
- **Commitment** is the foundation of all our relationships. We formulate clear goals and keep them in focus, always keeping our customer's needs in mind
- **Excellence** is what we contribute and what we build with. Excellence is our essence and with decades of experience under our belt, we have the wisdom to apply it well

Protecting business data is complex

Backup has arguably always been one of the most important areas for an organisation's IT team. It's also now one of the most challenging because:

- The amount of data requiring protection has exploded
- The number of critical applications are increasing as IT becomes more of a business driver
- The complexity of IT systems has risen dramatically
- Organisations are having to take extra steps to protect their customers' data to comply with regulations such as GDPR
- The threat of data breaches and malicious attacks is now greater than ever

For these reasons, backup has become more important than ever before. Organisations need to ensure that their data protection meets not only their policies, but also those of their customers and of government regulation. And with data being at the heart of many organisations, its loss is not only disruptive, it could also destroy many businesses.

Why choose Proact as your backup partner?

We've been delivering backup solutions and managed backup services for over 25 years – and have a wealth of experience in data protection. We offer a range of ways to meet your backup challenges, from dedicated backup environments to a fully-managed Backup as a Service. And because we're independent, we can help you choose what's right for you from a wide variety of world-class technologies and services.

Don't forget: While backup provides your first line of data protection, it rarely delivers the RTO and RPO required to recover your business after site failure. See our 'Disaster Recovery' brochure to find out how we can help with that.

How we can help you

Analysis, strategy and design
We understand that each organisation has very different business protection needs — That's why our teams will spend time with you, reviewing your requirements at a technical and business level. After this, we can design a solution or service that not only meets your business and technical requirements today, but will also give your organisation the flexibility to grow and change with your market, delivering true business value.

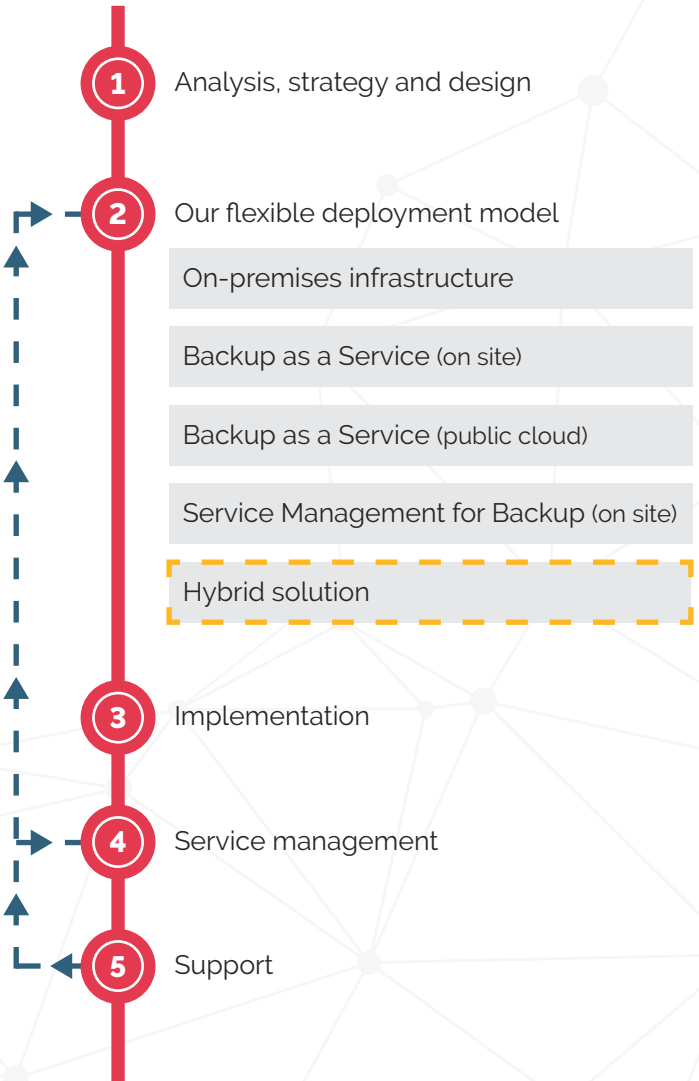
Flexible deployment options
Our wide-ranging backup options mean that your organisation can simply pick the level of protection it needs, without having to worry about data location. Whether your data is held within your data centre, at satellite sites, in the public cloud or in SaaS services like Office365, we can provide a flexible product or service that will meet your data protection needs.

Implementation and service transition
We have a well-established process for implementation and managed service transition, that we've honed over many years, supporting organisations across Europe. Our tried-and-tested processes, in combination with our extensive technical and business knowledge, results in a smooth implementation/transition, regardless of complexity.

Service Management
we can support, monitor and manage your mission-critical backup services, wherever you are in the world. We provide simple, clear and realistic service level agreements, along with fair contracts and a single point of contact. We can proactively manage your environment, taking action when thresholds are breached, and recommending changes to your environment where necessary, freeing up your IT team to push your organisation forward.

Support
We offer first line support for several key backup products from market-leading vendors. The supported products vary from country to country - so please contact your local Proact office for more information on how we can support you.

Your partner at every stage



Our backup solutions

Dedicated backup environments

Working with market-leading vendors, such as NetApp, Commvault, Veeam and Dell Technologies, we've been designing, sizing and installing backup solutions for over 25 years.

As we're independent, we're able to help you choose from a wide variety of solutions, before fine tuning to deliver the highest level of data protection.

The backup marketplace is changing fast and we can guide you through the maze of technology advances including: source and target-side de-duplication, data encryption, cloud and object storage, backup immutability and cross-platform protection. Backup has never been a one-size-fits-all service - and we can help you design the solution that best meets your business needs and budget.

KEY BACKUP VENDORS

NetApp

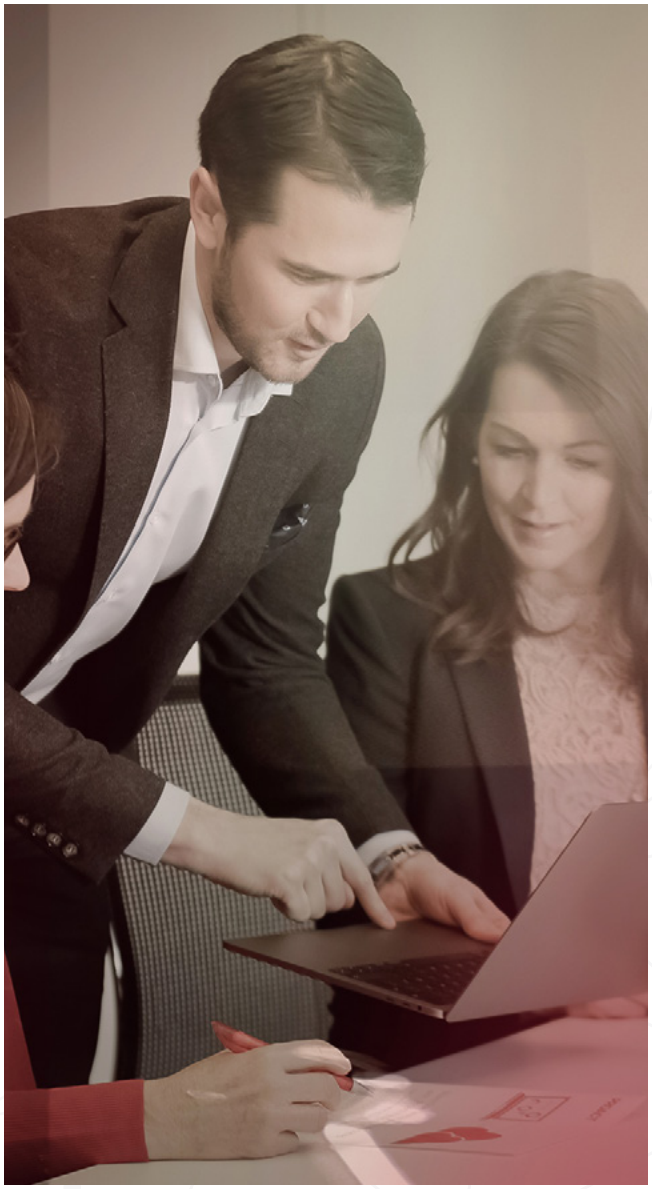
COMMVAULT

VEEAM

DELL Technologies

Service Management for Backup

With Service Management, we effectively become another member of your IT team, letting your IT staff step away from day-to-day tasks and focus on the projects that help drive your organisation forward. Our skilled experts will proactively monitor and manage your backup infrastructure, delivering daily reports of activity and pre-empting any potential problems before they arise.



Our managed cloud services

These are flexible solutions that can protect data in your data centre, our data centre or the public cloud. The services are monitored and managed by us 24/7. And they enable you to scale capacity based on business needs and and at the same time designate as CapEx instead of OpEx - an advantage in itself.

BaaS-E

Enjoy enterprise-level data protection, regardless of data location. Ideal for organisations with a wide range of technologies. Fully supports physical servers, virtual servers, NAS arrays, public cloud & enterprise applications.

POWERED BY COMMVAULT

BaaS-V

Backs up hypervisor environments without disturbing production. Also backs up physical servers and applications.

We also offer Unmanaged Remote Vault. If you are already a Veeam Backup and Replication customer, then you can use one of our secure data centres as a remote repository, allowing you to keep long-term data off site and remove the requirement for local tape.

POWERED BY VEEAM

BaaS-SSV

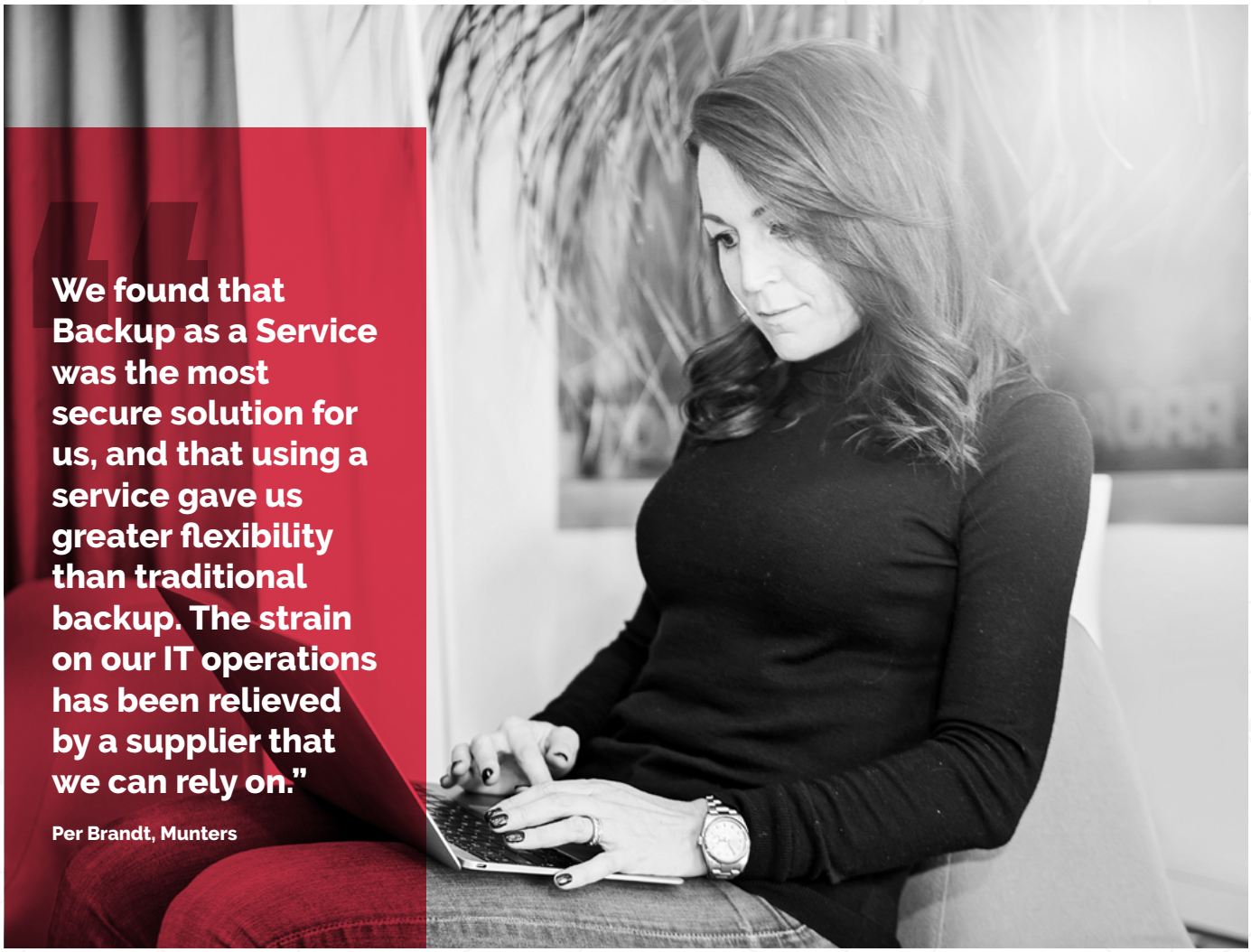
Reliable, offsite backup and recovery of data in your NetApp storage. We copy your data to a secure, multi-tenanted NetApp storage platform in one of our data centres. You can tailor BaaS-S to your requirements. You can choose to back up from every hour to every seven days. And you can choose retention periods from seven days up to one year. BaaS-S can back up any type of data on a NetApp FAS, AFF or OnTap Select system.

POWERED BY NetApp

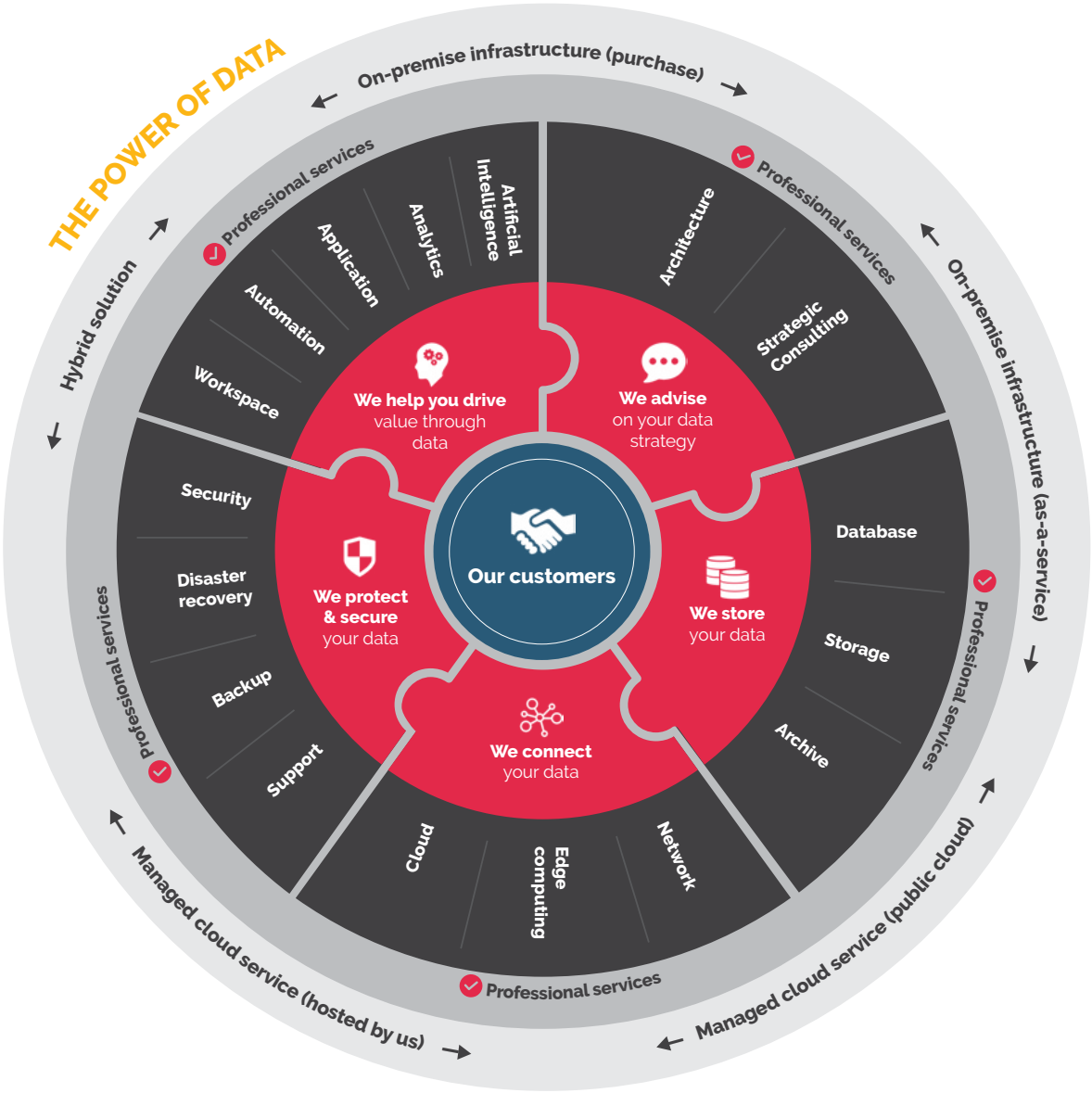
BaaS-O365

Microsoft works to the Shared Responsiblity model, meaning that it's not responsible for your business data within O365 (Teams, OneDrive, Exchange online, SharePoint etc). To ensure that you can recover your data following disruption or deletion, and to ensure you're meeting a range of data protection policies, we offer point-in-time recovery, monitored and managed by us, 24/7.

POWERED BY VEEAM



What else can we help you with?



What do our customers say?

Read our **Success Stories** on our website here: https://www.proact.eu/en/success-stories/

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